



SPECIALTY CHEMICAL DISTRIBUTION

December 21, 2017

Attn: Quality Department

Subject: Manufacturing Operation Change in Location
Product Notification: 17-139

Dear Valued Customer:

We were informed by Dow Corning that the manufacturing process and the down packaging operation that supply you the below material will shift from their Greensboro, North Carolina site to their Auburn, Michigan site. All production on or after February 1, 2018 will be supplied by the new site. You are receiving this notification because you purchased the affected product(s) from Ellsworth Adhesives in the past 12 months.

Figure 1: Affected Products

Material Number	Container Size	Description
4093905	340G - CTN	DOW CORNING® PR-4040 PRIME COAT
4094515	2.7KG PAIL	DOW CORNING® PR-4040 PRIME COAT
4095354	340G – 6CTN	XIAMETER® RBM-9400 PRIMER

Dow Corning will be using equivalent raw materials for these products and there will be no change to the formulation. The equipment utilized to produce these products will either be the existing equipment that has been transferred to the new manufacturing site, or equipment that utilizes the same materials of construction.

Dow Corning's products will continue to meet their Lot Acceptance Requirements, and they don't expect an impact on material performance. However, information contained in this letter shall not be used in substitution for your tests to ensure that Dow Corning's products are fully satisfactory for your specific applications and compliant with all applicable laws.

As always, we want to ensure that you are informed of any changes made by our suppliers. We appreciate your continued business and apologize for any inconvenience this may cause. We are committed to providing you with the highest level of service. Our Engineered Sales Representatives and Customer Service Representatives are available to assist you with any questions. Please call 1-800-888-0698 to speak with your local representative.

Sincerely,

Tracy Engles

Tracy Engles
Quality Manager
Ellsworth Adhesives Specialty Chemical Distribution, Inc.