





03/20/2020

Dear Customer,

In light of the global concerns surrounding the spread of the Coronavirus, we understand the importance of making sure that business processes are uninterrupted so that our valued customer base may continue their reliance on Permabond products used in production.

Our Pennsylvania warehouse operations continue uninterrupted as of this writing, and are backed up by factory drop ships should circumstances change.

The company's global workforce planning includes procedures for enhanced sanitary protocols to prevent the introduction of the virus and to minimize cross-contamination between all of our manufacturing sites.

Permabond's global supply chain includes alternative suppliers for raw materials, should circumstances eliminate one source for any reason. The company has manufacturing capabilities in multiple locations to further strengthen confidence in an uninterrupted supply chain.

Your sales rep is available to assist with forecasting for production purposes; the success of your planned production activities is our goal.

Please contact us if we can be of additional help.

Regards,

Craig Minton

Craig Minton
Supply Chain Manager

"Our Science . . . Your Success"