



Dow's Commitment to Our Partnership

Actions in Response to COVID-19

Given the current climate of macroeconomic uncertainty, I want to provide you with an update on the actions we are taking across a number of fronts at Dow to ensure that we are reliably delivering the products and services you count on to keep your customers' businesses running.

First and foremost, nothing is more important to us than safety, and we are doing everything we can to ensure the health and wellbeing of our employees, customers, suppliers and the broader global community. I'm sure you and your teams share similar priorities and are working diligently to do the same.

As the COVID-19 virus pandemic evolves, our team is working closely with government officials and medical professionals, using guidance based on well-established and factual medical information. We will continue to work with these experts to adjust our plans as warranted, actively managing the situation site by site and region by region.

Through the concerted efforts of our teams around the world, we are taking actions to mitigate potential disruptions in global supply chains, including securing contingency shipping routes, modes, and logistics capacity, and moving critical raw materials into our plants.

With 100 manufacturing sites in 31 countries, we have a vast network of supply chain and production capabilities. This means, as one of our most important distribution partners, we have multiple options and flexibility to serve you and your customers safely and dependably.

Additionally, our business portfolio has incredible depth and breadth based on our core end-markets and geographies. In fact, many of our products and technologies, such as those

used in antiseptics, disinfectants, detergents, and protective garments for medical professionals, serve essential needs that have been increased by the pandemic.

If you or your customers are having trouble securing critical supply, or you identify opportunities for us to collaborate to ensure the safety, health and wellbeing of our employees and communities, please reach out.

In sum, in this dynamic environment, my team and I are focused on running our enterprise safely and effectively and being the most reliable suppliers we can be. We value the partnership we've built with you and are committed to working together to overcome this global challenge.

Sincerely,

A handwritten signature in black ink, appearing to read "Jim", with a large, stylized loop at the end.

Jim Fitterling

Chief Executive Officer