



March 24, 2020

Dear Customer:

Please be advised that Bostik is a specialty chemical / adhesive manufacturer, and as such is a part of the "Essential Critical Infrastructure," as defined by the Department of Homeland Security's Cybersecurity and Infrastructure Security Agency (CISA). Bostik manufactures and distributes products that are critical for other chemical, medical, water treatment, transportation, pharmaceutical and/or plastics manufacturers, which are vital to Americans' health and well-being. These products are used daily in homes, businesses, and throughout the US food / hygiene / construction supply chains and medical system to help people stay safe, clean and healthy. Without the production and distribution of these products, we risk seeing widespread shortages of these essential daily-use products across the United States. Production is especially critical right now to meet the sudden increased consumer and retail demand.

Our Company is part of the critical infrastructure in the "Health Care/ Public Health," "Food and Agriculture," "Critical Manufacturing," "Transportation and Logistics," and/or "Chemical" Sectors.

Bostik is committed to the safety of its employees and others coming onto our sites. In order to protect all individuals coming to our sites, we have implemented certain actions to minimize the risk of infection by COVID-19, including instructing all personnel not essential to basic operations to work remotely and all employees performing basic operations to comply with social distancing requirements.

While safety is our paramount concern, we are also placing a strong emphasis on business continuity and working hard to continue to operate and to supply our customers. We have been taking a number of measures to help ensure that we are able to do that, including increasing our cleaning protocols, restricting travel and visitors to our sites in impacted areas, and more. However, we cannot guarantee that our commercial relationship will not be impacted in the future given the uncertainty of the COVID-19 Coronavirus and its potential and unpredictable consequences on our production, supply chain and logistics, including but not limited to any current or future government restrictions or limitations on operations.

Please do not hesitate to contact us should you have any questions regarding this letter or our operations.

Sincerely,

A handwritten signature in black ink, appearing to read "Igor Leclere", written over a light blue horizontal line.

Igor Leclere  
North America Durable Goods Business Director

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