



Parker Hannifin Corporation  
Assembly Protection Solutions | Engineered Materials Group  
200 LORD Drive  
Cary, NC 27511

Office 877 275 5673  
Email [ParkerLordSupport@Parker.com](mailto:ParkerLordSupport@Parker.com)

March 1, 2021

Dear Customer:

**Re: Force Majeure / Notice of Delay – February Winter Storm**

Parker-LORD is notifying our valued customers regarding the impact severe weather and resulting power outages in central U.S.A may have on Parker-LORD's ability to supply product in a timely manner to meet your needs.

Please accept this letter as formal notification of potential delays due to causes beyond our reasonable control. We have received notification of Force Majeure situation from suppliers located in the area and are collaborating closely with our business partners to understand and minimize the impact.

Thank you for your patience and understanding, we appreciate that a continued supply of our products and services is critical to your business and we will continue to share updates as new information becomes available. Should you have specific questions or concerns, please contact your Account Manager, Customer Service Representative, email [ParkerLordSupport@Parker.com](mailto:ParkerLordSupport@Parker.com), or call us at 877-275-5673.

Regards,

A handwritten signature in black ink, appearing to read "Vincent Javerzac".

Vincent Javerzac  
General Manager

Parker Hannifin Corporation  
Assembly Protection Solutions | Engineered Materials Group  
200 LORD Drive