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To: KitPackers & ResinLab Customers
From: Kevin Peura, VP Finance & Operations
Subject: KitPackers / ResinLab – Standard Lead Time to Increase by 3 Weeks
Date: April 22, 2021

Effective immediately, KitPackers and ResinLab (KPRL) will be adding 3 weeks to all standard lead times. ResinLab bulk shipments (gallon, pail, and tote volumes) standard lead times will only be increased by 1 week. All orders will continue to be manufactured in the order they were received – oldest orders (based on confirmed lead time due dates) will be manufactured and shipped next.

For the last several months, the KPRL production teams have been impacted by increased order volumes, raw material supply chain interruptions, and capacity issues affected by our states low unemployment rates. Over this period of time, KitPackers has continued to work hard to increase its labor pool with limited success / progress. Over the last two weeks significant progress has been made with the KitPackers packaging labor pool. The packaging team has had more new hires and temporary labor personnel start than in any previous two week period this year. We have seen some very good candidates and have been able to secure their employment. The additional help from SCD employees which began this week is helping a ton!

ResinLab's supply chain issues (mostly related to the Gulf Coast region freeze last February) are not over, but we are beyond the worst of it. We again have ample supply of resin and are busy catching up with batches that were delayed due to this outage. For this reason, we are only delaying bulk container (gallon and larger) lead times by one week.

As soon as KPRL again meets confirmed lead times, we will reduce the additional time being added.