

March 22, 2021

Dear Partner,

As we continue to deal with the impact of the COVID-19 pandemic on our respective businesses, we wanted to update you on the current situation with regards to the supply of our products.

We are facing multiple supplier force majeure declarations and raw material allocations. In addition, there is significant pressure on global transportation networks due to the pandemic. As a result, we are experiencing raw material shortages and unpredictability throughout our supply chain.

We are not only working diligently with our key suppliers and logistic channel partners, but we are also leveraging ITW's global supply chain resources and footprint to minimize the impact. However, we are still expecting increased challenges in being able to maintain lead times as well as predictable ship dates. In parallel, we are continuing investments in our infrastructure and equipment as well as staffing up to ensure we can accommodate increased market demand.

ITW Performance Polymers understands that you rely on our products to satisfy your and your customer needs so please be assured we are committed to resolving this situation quickly and any specific changes and impacts will be communicated by your Customer Service contacts in conjunction with your Performance Polymers Sales Managers.

Thank you for your understanding during this challenging time, we truly appreciate your patience and support.

**Sincerely,**

**Katie Grow**

**Operations Manager**

**ITW** Performance Polymers

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