



3/5/21

Subject: Supply Disruption Epoxy based adhesives, the majority of which are branded with the LOCTITE® tradename and product descriptor EA or PC (i.e., LOCTITE® EA E-20 HP / LOCTITE® PC 7218).

Dear Valued Customer,

The recent weather events in Texas and along the Gulf Coast have caused severe supply chain disruptions. These disruptions have limited the ability of Henkel Corporation ("Henkel") to procure raw materials needed for the products listed below. Due to these unforeseen circumstances, Henkel is in the process of reviewing its ability to fill existing orders and will need additional time to confirm recent orders.

We are in close contact with our suppliers during this very complex and rapidly evolving situation and using all commercially reasonable means to address this situation and support our customers.

Please reach out to Henkel Customer Service at 800-243-4874 with any questions or to discuss the status of current and future orders. Henkel appreciates your patience and understanding during this challenging period.

Sincerely,

A handwritten signature in blue ink, appearing to read "Thomas Falz".

Thomas Falz
Senior Vice President
General Manufacturing & MRO (ACM) NA

Affected Products: Epoxy based adhesives, the majority of which are branded with the LOCTITE® tradename and product descriptor EA or PC (i.e., LOCTITE® EA E-20 HP / LOCTITE® PC 7218)

